

## MCO Contacts For Children with Special Health Care Needs and Children in Foster or Kinship Care

Listed below are the contacts for parents, caregivers, and providers for children with special health care needs and/or children in foster or kinship care. These individuals can assist with coordinating care for children including assigning a case manager and assisting members with difficulties accessing care.

Amerigroup	Ms. Susan Barry (sbarry@amerigroup.com) Special Needs Coordinator 857 Elkridge Landing Road, Suite 300 Linthicum, Maryland 21090 (800) 981-4060, FAX: (410) 981-4080
Coventry Healthcare Diamond Plan	Ms. Peggy Williams (pwilliams@cvtv.com) Acting Special Needs Coordinator Ambassador Center D 7125 Ambassador Road - Suite 100 Baltimore, Maryland 21244 (800) 727-9951 ext. 1735
Helix Family Choice, Inc.	Mr. Blaine Willis, (blaine.willis@medstar.net) Special Needs Coordinator 8094 Sandpiper Circle, Suite O Baltimore, Maryland 21036 (410) 933-2226, FAX: (410) 933-2209
JAI Medical Systems	Ms. Susan Neall (susan@jaimedical.com) Department of Case Management and Health Services 5010 York Road Baltimore, Maryland 21212 (410) 433-2200 FAX: (410) 433-8500
Maryland Physicians Care	Ms. Talisha Sessoms (specialneeds@marylandphysicianscare.com) Department of Medical Management 509 Progress Drive Linthicum, Maryland 21090 (800) 953-8854 ext. 4043, FAX (240) 362-0169
Priority Partners	Mr. Michael Papi and Latisha Pantin (snc@jhhc.com) Special Needs Coordinator 6704 Curtis Court Glen Burnie, Maryland 21060 (410) 424-4906, FAX: (410) 424-4884
United Health Care Chesapeake Family First	Ms. Tammy Palmore (Tammy_T_Palmore@uhc.com) Special Needs Coordinator/Foster Care Liaison Lynwood Executive Center 6095 Marshalee Drive Elkridge, Maryland 21075 (410) 379-3477, FAX: (410) 379-3474



*Remember:* In Baltimore City, parents of children enrolled in these plans can always call Baltimore HealthCare Access for assistance. Call 410-649-0521 ext. 3007. Ask for the Children with Special Health Care Needs Coordinator.

Focus on Children with  
Special Health Care Needs

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*Other Maryland residents may call their local Health Department ombudsman program. Look in the blue government listings of your local phone book for your Health Department number.*

